



RETURN AUTHORISATION FORM

We accept change of mind returns within 30 days of delivery (special conditions below). To facilitate your return please include this completed form with your returns.

Please refer to the Return Policy page on our website for full terms.

Please package and return the item/s including this form to:

Discount Party Supplies
PO Box 233
Lonsdale DC SA 5160

THE FOLLOWING INFORMATION IS REQUIRED

Name: _____

Order Number: _____

Contact Phone Number: _____

ITEM #	PRODUCT NAME	QTY.	REASON FOR RETURN

Comments:

- Change of Mind refunds will incur a 5% restocking fee.
- Items must be unused in brand new, unused, unopened and re-saleable condition with all original outer packaging intact. Costumes/garments must not be worn, used or altered in anyway.
- We are unable to offer returns or refunds on helium tanks due to the nature of the item, perishable items such as food and confectionary, wigs for health and safety reasons and clearance stock or special order items.
- We recommend that you return the product/s to us securely packaged using a trackable method of postage as we cannot accept responsibility for lost mail. Shipping fees are your responsibility.
- We reserve the right to refuse a refund if we deem the item, packaging or accessories to be in an unsatisfactory condition.